

Please complete one application form for each ADSL request and fax to 61 7 30090033 or mail to:  
ADSL Provisioning Department, Femtech, PO Box 728, Nerang, 4210

### CUSTOMER DETAILS

Surname: \_\_\_\_\_ First Name: \_\_\_\_\_ Title: Mr / Mrs / Ms / Dr / Prof  
Address: \_\_\_\_\_  
Suburb: \_\_\_\_\_ State: \_\_\_\_\_ Postcode: \_\_\_\_\_  
Email: \_\_\_\_\_ Date of Birth: \_\_\_\_ / \_\_\_\_ / \_\_\_\_  
Home Phone: \_\_\_\_\_ Office Phone: \_\_\_\_\_ Mobile Phone: \_\_\_\_\_

### CAIRNSNET BROADBAND

(Please mark boxes with an 'X')

#### 1. Your telephone number to which you wish to connect to Femtech ADSL Broadband.

Area Code ( \_\_\_\_ ) Phone Number : \_\_\_\_ \_\_\_\_ \_\_\_\_ \_\_\_\_ \_\_\_\_

#### 2. Location at which the telephone number is located. (Complete even if it is the same as above)

Address: \_\_\_\_\_  
City / Suburb: \_\_\_\_\_ State: \_\_\_\_\_ Postcode: \_\_\_\_\_  
Site Contact Name: \_\_\_\_\_ Phone: \_\_\_\_\_ Mobile: \_\_\_\_\_

3. Are you the account holder of the telephone number? (You must be the account holder)  Yes  No

#### 4. Who currently bills you for this telephone number?

Telstra  Optus  Other: \_\_\_\_\_

5. How many telephone outlet points do you have for this telephone number? \_\_\_\_\_  
(If you have 4 or more outlets, a Central Splitter will be required)

6. Do you have a monitored (back to base) alarm system using this telephone number?  Yes  No  
(If so, an Alarm Panel Splitter will be required)

#### 7. Username Your username is your personal and unique internet / e-mail identification. Must be between 6 and 40 alphanumeric characters (spaces not permitted).

I am upgrading my existing Femtech account. My username is: \_\_\_\_\_ (Go to step 8)  
OR

I am a new Customer: List three Username preferences. If the username you prefer is not available we will use your second, then third preference. Passwords must be at least 6 characters, and contain a minimum of 2 alpha and 2 numeric characters (eg. hello79)

a) \_\_\_\_\_ b) \_\_\_\_\_ c) \_\_\_\_\_

Password: \_\_\_\_\_ Secret Question: \_\_\_\_\_  
Answer: \_\_\_\_\_

# the femtech group

8. Select a Femtech Broadband Package, Modem and Installation choice. For more detailed information, Please visit [www.femtech.com.au](http://www.femtech.com.au). Mark your choices with an 'X' in each of the following areas A, B, C and D

## A. FEMTECH ADSL BROADBAND SCHEDULE OF PLANS

| Package Selection                         | Speed (kbps) | Included Data (MB) | Emails | Notes | Monthly Fee | Setup Fee |
|---|--------------|--------------------|--------|-------|-------------|-----------|
| <input type="checkbox"/> GOI 256 500 Plan | 256/64       | 500                | 5      | [2]   | \$39.95     | \$110     |
| <input type="checkbox"/> GOI 256          | 256/64       | 20,000             | 5      | [1]   | \$49.95     | \$110     |
| <input type="checkbox"/> GOI 512          | 256/64       | 30,000             | 5      | [1]   | \$59.95     | \$110     |
| <input type="checkbox"/> GOI 512S         | 256/64       | 30,000             | 5      | [1]   | \$99.95     | \$110     |
| <input type="checkbox"/> GOI 1500         | 512/128      | 30,000             | 5      | [1]   | \$99.95     | \$110     |

[1] Once you reach your download limit YOU may be shaped

[2] Once your included data limit is reached, your connection speed will be throttled back to dial-up speed.

## B. ADSL ROUTER CHOICES

- Netcomm NB5 ADSL ROUTER (USB - Ethernet) \$110.00
- Netcomm NB5Plus4 ADLROUTER (4 Port Ethernet) \$180.95
- BYO - Bring your own Modem \$0

## OPTIONAL EXTRAS

- Include \_\_\_\_\_extra line filters at \$12 each <sup>[3][4]</sup>
- Central Splitter \$24 <sup>[4][5]</sup> (Refer to Question 5)
- Alarm Panel Splitter \$24 <sup>[4][5]</sup> (Refer to Question 6)

## C. INSTALLATION CHOICES

- On-Site Installation \$162.50 <sup>[6]</sup>
- Install the Modem yourself \$0

## CREDIT CARD DETAILS

Name on card: \_\_\_\_\_

Credit Card Number:

Card Type:  Visa  Mastercard  Bankcard  Diners Club

American Express Amex ID: \_\_\_\_\_

Expiry Date:   /

Signature: \_\_\_\_\_

## D. CURRENT OPERATING SYSTEM

- Windows XP
- Windows 98/98SE/ME
- Windows 2000 (non-server versions)
- Windows NT 4 Workstation
- Other: \_\_\_\_\_

## AGREEMENT

I hereby acknowledge that I have read and agree to the FEMTECH AUP and terms and conditions that are located on the Femtech website

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

[3] Modems supplied from Femtech come with **one** line filter. An extra line filter is required for each additional phone outlet using the same phone number, unless a central splitter is installed in which case the central filter replaces the need for any extra line filter.

[4] Optional products only available if purchasing a modem through Femtech

[5] Splitters require installation by an Austel approved technician. Our on-site technicians can install splitters if required.

[6] If cabling exceeds 2 metres (but is less than 30 metres) then you will be charged an additional amount of \$99.95 at the time of installation.

At installation time, if work cannot be done due to the customer's fault (eg. not answering the door) then there will be a call out fee of \$59.50.

Note: On site installation is only available in metropolitan areas during business hours